

Dundee Nursery and Landscaping

Limited Warranty

Requires Proof of Purchase (Receipt is proof of Purchase)

Trees, Shrubs, Evergreens, and Hardy Shrub Roses:

Trees, Shrubs, Evergreens, and Hardy Shrub Roses that have been planted in the ground have a 12 month limited warranty from the date of purchase.

If the plant fails to live within that time period it will be replaced once.

The Replacement Plant carries no warranty.

Dundee reserves the right to inspect any plant material at the purchaser's location prior to removal or replacement, in order to suggest corrective measures, determine why the plant material failed or to verify that the area in which the plant material is located is suitable for continued growth.

Purchaser's failure to provide an opportunity for inspection could result in the denial of a warranty claim.

Vines, Bare Root Shrubs, and Small Fruits:

We Guarantee customer satisfaction for the period of 30 days from purchase date on the plant material listed above.

This Limited Warranty is valid only IF:

You are the Original Purchaser.

Your account is Current.

Proof of Purchase is furnished by Customer.

Planted material has been returned for warranty claims unless otherwise inspected by Dundee.

The Purchaser has planted the material in the ground and cared for the plant material in a reasonable manner.

All Claims are reported within the applicable warranty period.

Replacement Policy:

If the plant material fails during its "Limited Warranty" and all conditions are met for replacement, the following steps will be taken. The first option that applies will be used.

Plant for Plant Replacement: The Plant material that failed is replaced with the same plant, regardless of current pricing.

Plant for Replacement Voucher: If the plant material that failed is not available, replacement voucher is issued in the amount of the original purchase towards new/different plant material.

No cash, check or credit card returns will be issued. Labor to re-plant will be at no charge, ONLY IF our crews installed the plant material.

Plant material that is replaced will be replaced only once, and the replacement plant is not warranted.

Limited Warranty Exceptions:

Dundee Nursery & Landscape Co. makes no warranty in connection with replacement plants, trees, or shrubs. In addition, Dundee Nursery & Landscape Co. makes no warranty with respect to any plant material used in above ground containers, damage caused by animals, sunscald, frost cracks, or any other act of God.

With respect to lawn and garden products and construction material, the warranties set forth herein extend only to the manufacture's warranties provided in connection with the purchase of such product of material.

In no event shall consequential or incidental damages be covered by this limited warranty. No other warranties, expressed or implied, are provided beyond the conditions, remedies, and limits set forth in this limited warranty. No employee, representative, or agent of Dundee Nursery may authorize changes to this standard limited warranty, or alter the conditions, remedies, and limits specifically set in this limited warranty. This warranty gives you the specific legal rights. You may also have other rights which vary from state to state.

Plant for Replacement Voucher:

No cash or credit card refunds will be given on plant material entitled to replacement under the limited warranty. However, if plant material is not available, Dundee Nursery will issue a replacement voucher in the amount of the original purchase, towards the purchase of different plant material. Any plant material purchased with the replacement credit will not be warranted.

Other Exceptions:

If the plant material is purchased at 40% or greater it is a clearance item, which holds **NO WARRANTY**.

General Watering Tips:

Weeks After Planting	Light Soils	Heavy Soils
1-2	Daily	Daily
3-12	Every 2-3 Days	Every 3-5 Days
Until Established	Weekly	Weekly

*Trees need 1.5 gal. of water per inch of trunk when watering.

*Shrubs need a 1/3 to 1/2 of their containers volume in water.

*ALWAYS Check Soil First.

*Sprinkler Systems **DO NOT** provide adequate water for new plantings.

General Planting Tips

1. Dig holes 1.5 to 2 Times the Width of the pot or root ball. Depth of holes is determined by soil depth in plots or where the trees root flare is located.

**** Root Flare MUST be at or above the soil line****

2. Lightly tamp bottom of hole to help with settling.
3. Using a Sharp knife/spade, remove pot and cut any circling roots, keeping the root ball intake.
4. Place plant in hole and determine if depth is correct.
5. Start to backfill hole using Amended soil: (50% Original and 50% Amended Soil)
6. Lightly tamp soil as you backfill, checking plants straightness as you go.
7. Create slight mound/reservoir to help retain water.

8. Apply 3-4" Mulch layer around new planting, keeping mulch away from the base of plants. Mulch helps cool and insulate soil, conserves water and helps controlling weeds.
9. Water thoroughly after planting and begin proper Watering Schedule to ensure establishment.
10. Root Stimulators are recommended to aid in the proper production of a healthy root system.
11. Once established (Generally 1-2 yrs.) provide plants with a slow-release fertilizer in the spring to help promote new growth and provide needed nutrients.

